

MINISTRY OF INDUSTRY AND TRADE
INSTITUTE OF STRATEGY AND POLICY FOR
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INFORMATION PAGE ON NEW CONTRIBUTIONS OF THE THESIS

PhD student: **Phan The Thang**

Thesis title: State management of consumer rights protection in the province in Viet Nam.

Specialization: Commercial Business - Sector code: 9.34.01.21

Scientific instructors:

1. Dr. Nguyen Anh Son;
2. Assoc. Prof., Dr. Pham Thi Hong Diep.

Training institution: Institute of Strategy and Policy for Industry and Trade.

New contributions of the thesis:

* *Theoretical contributions:* The thesis has systematized, clarified and supplemented the theoretical framework for state management of consumer rights protection in the province. In which, the thesis has clarified the content, built and developed the concepts of "Consumer", "Legal rights and interests of consumers", "Consumer rights protection ", "State management of consumer rights protection", and "State management of consumer rights protection in the province"; clarify the content of the role of consumer protection, the responsibilities of relevant entities; identify the contents and tools of state management of consumer rights protection in the province, influencing factors and criteria for assessment of state management of consumer rights protection in province-level areas in Viet Nam; International lessons can be applied to Viet Nam.

* *Practical contributions:* Based on the theoretical framework has been built, the thesis assesses the current status of state management of consumer rights protection in the province in Viet Nam, indicating the results achieved, their shortcomings, limitations and causes; and at the same time assess the current status of influencing factors, forecast the situation and trends in the coming time for this work. From there, the thesis proposes directions, synchronous solutions and recommendations to improve the state management of consumer rights protection at the provincial level in Viet Nam, such as: Solutions for state management agencies at the provincial level on the consumer rights protection (Provincial People's Committee, Department of Industry and Trade); Recommendations to the State, central state management agencies and other relevant stakeholders such as social organizations participating in consumer rights protection, enterprises, business community and consumers,

Hanoi, day ... month ... year 2023

INSTRUCTOR 1

INSTRUCTOR 2

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